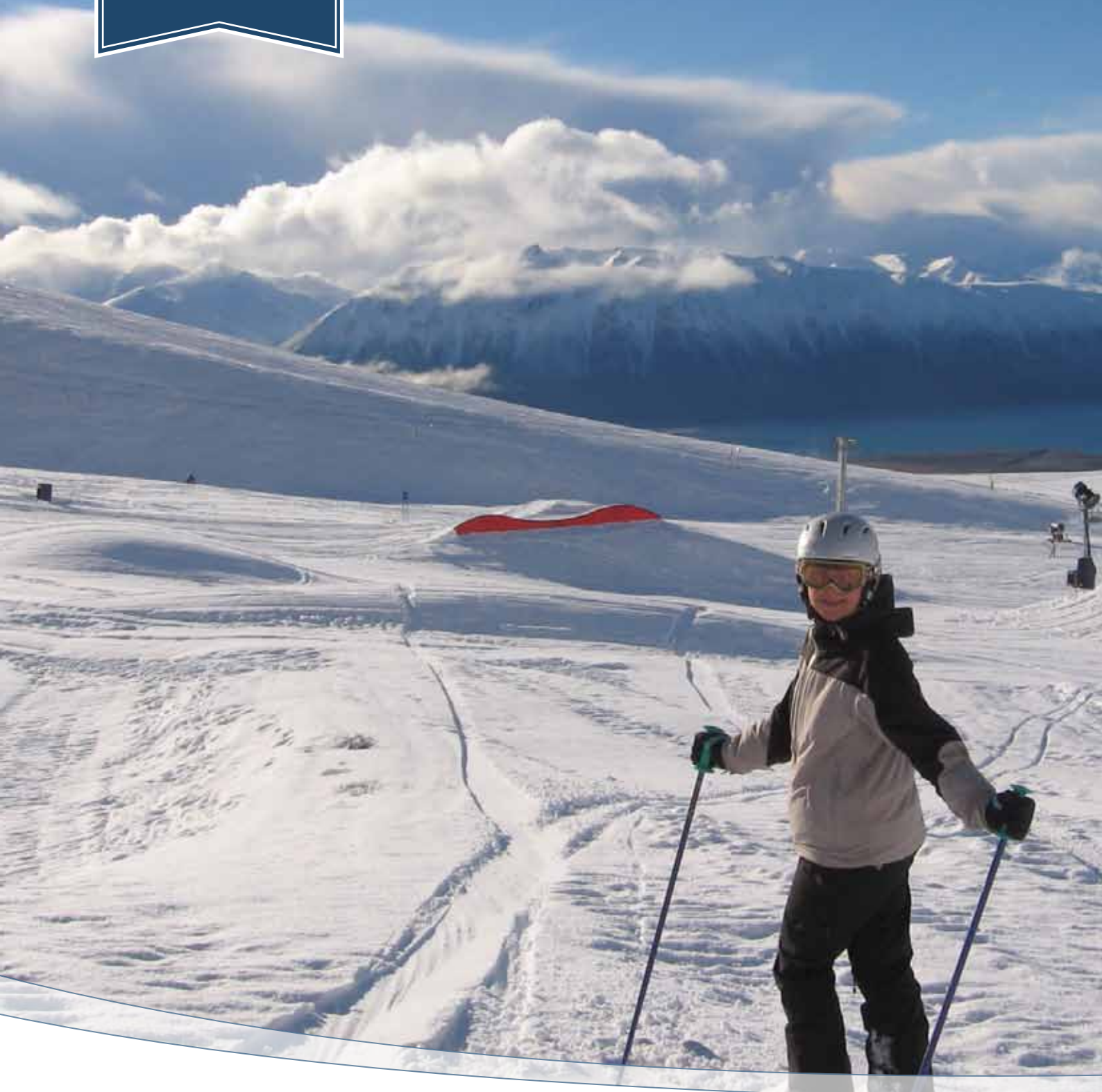


*Kiwi*ski

New Zealand
School Ski Tours



*Kiwi*ski

FLIGHT TERMS & CONDITIONS -
Essential Travel Information

FLIGHT TERMS & CONDITIONS

- Group prices become invalid if numbers fall below 10 adults.
- Groups must have **one person co-ordinating** all arrangements and payment.

DEPOSIT

- Please ensure that the deposit is paid by 5pm on deposit due date to avoid cancellation
- Deposit is **\$50.00 per person, per one way journey**
- Deposits are refundable/transferable up until 150 days prior to travel
- Post 150 days prior to departure, the deposit is non-refundable and non-transferable

FORMS OF PAYMENT

- **Internet banking** – Your Kiwiski Group coordinator can advise our bank details and reference number for your group
- **Credit Card** - Kiwiski imposes a card payment fee for full or part payment of any airfare by credit card. The amount of this charge is dependent on your travel destination, which your Groups Sales Coordinator can confirm if required.
- Please ensure that payments are made by the due dates to avoid disappointment/cancellations

TICKETING

- Full payment required 45 days prior to travel
- If inside 60 days of departure, full payment is required 7 days after confirmation, and no later than 14 days prior to travel.

NAMES

- Full name lists are required at ticketing due date/ balance due date.
- Once ticketed, name changes are permitted free of charge up until 48 hours prior to travel
- Once ticketed, no name changes are permitted within 48 hours. Purchase of a new ticket is required

DATE CHANGES

- A **change and service fee of NZD125.00 per person** applies to any changes after ticketing up until 24 hours prior to departure, **plus any fare differential** if the same class isn't available.
- Once ticketed, inside of 24 hours prior to departure, changes are not permitted. A new ticket is to be purchased.

CANCELLATIONS

- Prior to deposit due date: no penalty
- Post deposit due date and prior to ticketing: the deposit is refundable/non-transferable
- Post ticketing, **the ticket amount is non refundable**

UPGRADES

- Inside of 24 hours prior to departure, upgrades are not permitted to a ticket. A New ticket purchase is required.

BAGGAGE

- For details on the baggage allowance for your trip please click on the link below

www.airnewzealand.co.nz/baggage

CHECK IN IDENTIFICATION

- Air New Zealand has a policy of all customers having to produce identification at the time of check in.
- As your group consists of more than 10 travellers, the Group Leader may be asked to verify that all the people named on the ticket are the actual travellers.

PASSPORTS

- Your entire group will require a current passport to travel overseas.
- Please check if anyone holds a passport in a nationality other than New Zealand as they may also require other documentation.
- A photocopy of each passport is required prior to ticket issuance.
- It is recommended that anyone requiring a passport apply for one now.

AIRPOINTS

- With Air New Zealand Air Points, every kilometre you travel can now bring you closer to exciting rewards such as Award Tickets, Companion Tickets and Upgrades. Each member of the group may use their Airpoints card. Please list Airpoints numbers with passenger name list.

Air New Zealand reserves the right to:

- Amend/withdraw this airfare and revise the fuel surcharges that currently applies on all flights prior to full payment being received.
- Re-schedule flights.
- Adjust deposit/ticketing due dates from those outlined above.



Kiwiski

CALL +64 3 420 4000

EMAIL info@kiwiski.co.nz

WEB www.kiwiski.co.nz

Kiwiski Head Office: 12 Princess Street, Riccarton
P.O Box 567 Christchurch New Zealand
A member of Mercury Travel Group of companies

For our terms and conditions please visit our website